

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	Robert R. Bushey <i>et al.</i>
Serial No.:	10/736296
Date Filed:	December 15, 2003
Group Art Unit:	2626
Confirmation No.:	3736
Examiner:	Neway, Samuel G.
Title:	<i>System, Method and Software for a Speech-Enabled Call Routing Application Using an Action-Object Matrix</i>

**MAIL STOP – AMENDMENT**  
COMMISSIONER FOR PATENTS  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**RESPONSE TO OFFICE ACTION**

In response to the Office Action mailed May 16, 2007, Applicants respectfully submit the following amendments set forth below and request favorable action thereon.

**Amendments to Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 6 of this paper.